

# TEMPORARY RESIDENTS PROGRAM

## FACT SHEET - NEW ARRIVALS FROM UKRAINE

Welcome to New South Wales, Australia. We understand these are difficult circumstances, and we thank you for choosing the New South Wales Department of Education to deliver a welcoming, and quality education program to your child during your stay in Australia.

### Temporary Residents Program

The Temporary Residents Program gives advice and support to enrol temporary residents into NSW government schools. The program accepts enrolment in primary school and high school from Kindergarten to Year 12 in consultation with the accepting school.

### Visa requirements for your child

Children from Ukraine must hold a current valid visa to reside in Australia and meet specific travel, entry and residency conditions determined by the Australian Department of Home Affairs.

### If your child holds visa subclass 600

The NSW Department of Education will waive the education fee for newly arrived children from Ukraine who hold visa subclass 600. The education fee waiver is in recognition of the current situation in Ukraine and will apply for a twelve (12) month period. The education fee waiver will be extended if a child transitions to a humanitarian visa offered by the Department of Home Affairs.

### If your child holds a refugee or humanitarian visa

The NSW Department of Education will waive the education fee for children from Ukraine who hold a refugee or humanitarian visa (visa subclasses 200, 201, 202, 203, 204, 449, 785, 786, 790, 866). The education fee waiver is in recognition of the refugee/humanitarian situation of the child. The education fee waiver will apply for the duration of the visa issued by the Department of Home Affairs.

### English support for your child

The NSW Department of Education provides English as an Additional Language or Dialect (EAL/D) support to develop English language competence so your child can fully participate in schooling and independently pursue further education and training. The department provides EAL/D support in primary schools, high schools, Intensive English Centres and the Intensive English High School. The availability of EAL/D support within primary schools and high schools will vary between schools, and will depend on the number of EAL/D students enrolled, and the resources available. For more information on

EAL/D support for your child, speak to your school principal, or visit:

<https://education.nsw.gov.au/teaching-and-learning/curriculum/multicultural-education/english-as-an-additional-language-or-dialect/new-arrivals-program/intensive-english-centres>

### Access to EAL/D if your child holds visa subclass 600

English as an Additional Language or Dialect (EAL/D) support is generally not available for students who hold visa subclass 600. The NSW Department of Education will waive this access restriction for newly arrived children from Ukraine who hold visa subclass 600. The access restriction waiver is in recognition of the current situation in Ukraine.

### Community language programs

Some primary schools provide community language programs in over 60 languages spoken in the Australian community. These community language programs vary between schools, and the availability of particular languages will depend on the number of students who wish to study them. For more information, speak to your school principal, or visit: <https://education.nsw.gov.au/public-schools/community-languages-schools/about-community-languages-schools>

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## How to apply to enrol your child in a NSW government school

This fact sheet explains the process of how to enrol your child into a New South Wales government school.

### **Step 1: When to apply for enrolment in school**

The application process can begin when your child arrives in Australia.

### **Step 2: Find your local school and make an appointment**

You should contact the NSW government primary or secondary school closest to your residential address. To find your local NSW government school visit <https://education.nsw.gov.au/school-finder>. The school finder gives your local school based on your selections. When you find your local school, telephone the school and make an appointment for a meeting. If your local school is at capacity and has no available place for your child, the school will refer you to the next available school with capacity.

### **Step 3: What to bring to the meeting**

On the day of your meeting with the school, bring a copy of the Temporary Residents Program [Application form for an Authority to Enrol](#), your child's original passport, and your child's visa.

### **Step 4: Complete the Application form for an Authority to Enrol**

Complete the relevant sections of the Temporary Residents Program [Application form for an Authority to Enrol](#). Complete a separate application for each child applying to enrol in school. If the school principal agrees to the enrolment, they will complete Section B of the Temporary Residents Program [Application form for an Authority to Enrol](#).

### **Step 5: Check the application**

Look at the checklist on page 2 of the Temporary Residents Program [Application form for an Authority to Enrol](#). The checklist will help you to provide all documents required for the application. Incomplete applications submitted to the Temporary Residents Program may result in delays in the application for enrolment.

### **Step 6: Lodge the application**

Send the completed application form with a copy of your child's passport and a copy of your child's visa to the Temporary Residents Program for assessment. To speed up the process, the documents can be emailed to the Temporary Residents Program at [tempvisa@det.nsw.edu.au](mailto:tempvisa@det.nsw.edu.au).

### **Step 7: Processing times**

The Temporary Residents Program aims to process new applications in five working days. Your application will take longer to process if:

- you do not complete the application correctly
- you do not include all the documents we request from you in the checklist
- we experience a high volume of new applications at the start of a new school term.

When the application is complete and processed, an Authority to Enrol is sent to the school. The Authority to Enrol provides the NSW government school with your child's enrolment start date. The Temporary Residents Program will also email the parent/guardian a letter to confirm the enrolment start date.

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## Support in times of crisis

The NSW Department of Education provides resources, support services, advice, and updated information about newly arrived students from Ukraine. To find out more, please visit: [https://education.nsw.gov.au/teaching-and-learning/curriculum/multicultural-education/refugee-students-in-schools/support\\_in\\_times\\_of\\_crisis](https://education.nsw.gov.au/teaching-and-learning/curriculum/multicultural-education/refugee-students-in-schools/support_in_times_of_crisis).

## Need more information about the school enrolment process

To find out more about the Temporary Residents Program, please visit [deinternational.nsw.edu.au/trp](http://deinternational.nsw.edu.au/trp) or call our Customer Service Team on 1300 300 229 (then option 1). To find out more about going to a New South Wales government school, please visit [education.nsw.gov.au/public-schools/going-to-a-public-school](http://education.nsw.gov.au/public-schools/going-to-a-public-school).

## Need more information about your visa

Contact the Department of Home Affairs if you have questions about your visa, visa conditions, or the visa application process.

Website: <https://immi.homeaffairs.gov.au>

Telephone: 131 881

## Need assistance from other support organisations

Contact these organisations for further assistance or for mental health support.

### Ukrainian Council of NSW

Website: <https://ucnsw.org>

### Service for the Treatment and Rehabilitation of Torture and Trauma Survivors

Website: <http://www.startts.org.au>

### Settlement Services International

Website: <http://www.ssi.org.au>

Email: [ukraine.support@ssi.org.au](mailto:ukraine.support@ssi.org.au)

Telephone: 02 9685 0100

### Lifeline

Telephone: 13 11 14

### Kids Help Line

Telephone: 1800 551 800

### Beyond Blue

Telephone: 1300 224 636